



Mizuho Bank, Ltd.
Bangkok Branch

98 Sathorn Square Office Tower
32nd-35th Floor, North Sathorn Road
Silom, Bangrak, Bangkok 10500
Thailand
t: +66-2-163-2999 f: +66-2-200-2600

February 15, 2021

Dear Valued Customer,

Subject: Closure of Mizuho Over-the-Counter-Cash Service

The business environment has been changed drastically recently by COVID-19 and it has also accelerated the transformation of technology such as digitalization of financial service. These changes of environment pushed us to optimize our operation in order to efficiently and effectively serve our customer needs.

Resulting from above mentioned situation, effective from April 1, 2021, the bank will cease its over-the-counter cash service operations (deposits and withdrawals)

Alternatively, we provide secured electronic banking service, Mizuho Global e-Banking (MGeB) online system for our customers to realize convenience of the service. Please feel free to subscribe the service.

For cheque deposit service, we still keep accepting the cheque at our counter as usual.

In summary, below is the change of our services

Types of service		Service Availability	
		Current	From April 1, 2021 onward
CASH	DEPOSIT	Restricted (Need to notify us in advance)	Service is no longer available
	WITHDRAWAL		
CHEQUE	DEPOSIT	Available	Unchanged

If you have any inquiries, please do not hesitate to contact your relationship manager. We are looking forward to continuing to serve you.

Yours sincerely